

Saskatchewan Rugby

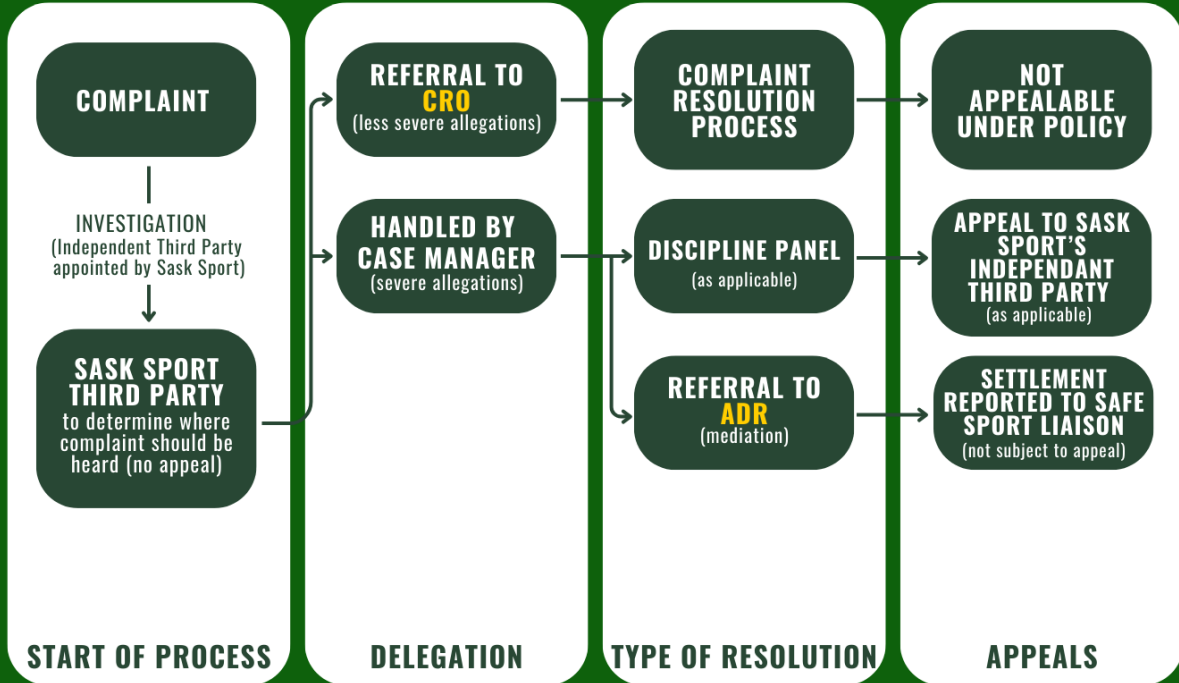
Discipline and Complaints Policy Flowchart



June 6, 2024



COMPLAINT PROCESS



CRO - Complaint Resolution Officer
ADR - Alternate Dispute Resolution

As of July 2024

All complaints are to be reported to Sask Sport's identified Independent Third-Party for complaint reporting/handling, and will be screened by the Independent Third Party (ITP) to determine next steps. Prior to determining whether a Complaint Resolution Officer or Case Manager/External Discipline Panel should be appointed, the ITP may propose use of Alternative Dispute Resolution techniques to resolve the dispute.

Complainant files complaint to Independent Third Party

(May be referred by OSIC, PSO/Club, or SSI)

